

PRIVACY POLICY

The purpose of this Privacy Policy is to inform users (hereinafter, the "Users") of the website (the "Website" or "Site") about the collection and processing of their personal data.

This policy informs you about the data processing carried out through the Website, although it is possible that the Website may link or redirect to other websites and/or platforms owned by EIT KIC URBAN MOBILITY S.L.U. or third parties with specialized content or specific content, with sections or forms that specifically regulate the processing of information obtained through those websites or platforms. You can find information on the data processing of those websites in their respective privacy policies and/or by contacting EIT KIC URBAN MOBILITY S.L.U., where applicable.

If you have any questions and want more information in this regard, you can write to us at [*] and, as always, we will do our best to try to help you.

1. WHO IS THE DATA CONTROLLER?

The person responsible for the processing is the one who decides the purpose for which your personal data is used, which in this case is

Identity: EIT KIC URBAN MOBILITY S.L.U., (hereinafter, "EIT KIC URBAN MOBILITY S.L.U.", "we" and/or "our")

Postal address: Avinguda Diagonal 211, 08018, Barcelona, Spain

E-mail: info@eiturbanmobility.eu

2. WHAT DATA DO WE PROCESS?

The personal data that we process are obtained from information you provide us as user ("User") by completing forms on the Website or sending your queries or requests for contact or information. Each form indicates the data required.

We only gather the data necessary for each purpose. Remember that if you do not provide obligatory information, it is possible that we will not be able to deal with your query or process your request.

3. FOR WHAT PURPOSE DO WE PROCESS YOUR PERSONAL DATA?

Your personal data are processed to:

- a) Manage queries and requests received, such as requests for contact or information.
- b) Sending commercial communications or newsletters through any channel, including electronic means (such as email and web notices) about latest news, activities, products, services, offers and promotions relating to our activity.
- c) When you browse our website, we use cookies to measure and analyze Users' experience and browsing habits. Use of cookies depends on the settings you make both in the cookie banner and through your browser.

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4. WHAT IS THE LEGAL BASIS FOR PROCESSING YOUR DATA?

The legal basis for the processing of your data is your consent given specifically and for each of the purposes expressed. Remember that you can revoke your consent at any time. You may also object to continue receiving commercial communications in the manner indicated in the footer of each communication.

With regards to web traffic analysis, the legal basis that allows us to carry out this processing of your data is your consent, which you give when you accept the installation of our cookies and which you can revoke or configure at any time through our configuration panel. You can find more information about the use of cookies in our [Cookie Policy](#).

5. HOW LONG WILL WE KEEP YOUR DATA?

Your personal data are conserved for the period necessary for the purpose for which they were collected, and specifically:

- a) In relation to processing queries and managing requests, the data will be retained for as long as necessary to deal with the query and/or manage the request.
- b) In relation to sending communications, data will be processed until the interested party requests their erasure, for a maximum period of two years.
- c) In relation to web traffic analysis, until you revoke your consent. In any case, web traffic information is periodically deleted, so that we retain only anonymized (non-identifying Users) statistical usage data.

6. WHAT ARE THE DATA RECIPIENTS?

Your data may be communicated to such companies in order to solve your questions and comments, and/or provide you with the corresponding services you may require.

Likewise, your personal data provided may be communicated to providers that helps us to carry out EIT KIC URBAN MOBILITY S.L.U. activities, e.g. IT tools, technical support services, payment providers, financial services, some of which are located outside the European Economic Area, with administrative purposes or with the purpose of sending electronic communications, in the event you provided the corresponding consent.

We guarantee that when your data may leave the European Economic Area, the same protection level shall be maintained based on compliance with the provisions of European data protection regulation. In this regard, international transfers of data shall be carried out (i) to countries with an adequate level of protection declared by the European Commission; (ii) based on the provision of adequate guarantees such as standard contractual clauses or binding corporate standards; or (iii) by virtue of the authorization of the competent authority or control body or under other conditions provided for in the regulation.

To receive more information on international data transfers or to obtain confirmation or a copy of the guarantees in place you can contact info@eiturbanmobility.eu

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7. REGISTRATION AND MONITORING OF CORPORATE WEB SOCIAL NETWORK ACCOUNTS WEB

In the case of the profiles that EIT URBAN MOBILITY maintain in the different social networks linked from this Website, for example, through plugins or third-party applications, your data may be processed under other privacy policies of the owners of said social networks.

The use of such plugins is voluntary. If you choose to use them, you will be authorizing the communication of your personal data (IP address, browsing data) to the aforementioned social networks and EIT URBAN MOBILITY will not be responsible for the subsequent process that they may carry out with your data. EIT URBAN MOBILITY recommends that you visit the terms and conditions of use of these platforms prior to your interaction on social networks with the profiles of EIT URBAN MOBILITY in said social networks.

The profiles on the social networks linked from this Website have been created so that you know better our activity and offer different communication channels aimed at people interested in our entity and the services we offer.

8. SAFETY MEASURES

We are committed to keeping your personal data secure, taking all reasonable measures to do so. We implement all necessary organizational and technical measures in accordance with the regulations in force against any unauthorized access and modification, disclosure, loss or destruction. We demand and legally bind our service providers who may handle your personal data to do the same.

9. WHAT ARE YOUR RIGHTS?

You can request confirmation from EIT KIC URBAN MOBILITY S.L.U. regarding whether your personal data are being processed and, if so, you may access them. You may also request the rectification of inaccurate data or, if applicable, request their erasure where, among other reasons, the data are not necessary for the purposes for which they were collected.

In certain circumstances it is possible to request the limitation of the processing of your data, in which case we will only retain them for processing claims and/or responding to complaints. You may revoke your consent at any time. Once the revocation has been exercised, it will not be retroactive unless otherwise required by law, and your data may be kept blocked for the prescription periods established by the applicable regulations.

You may also oppose the processing of your data, in which case we will not process your data, except for compelling legitimate reasons or for processing possible complaints.

To exercise your rights, you must contact the Privacy Officer in writing, including a copy an identification document, at any of the following addresses:

- a) Postal address: Avinguda Diagonal 211, 08018, Barcelona, Spain.

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b) E-mail: info@eiturbanmobility.eu

To help us process your request, please indicate "Data Protection" in the subject line.

If you have any questions regarding the exercise of your rights, before contacting the Supervisory Authority, we remind you that, if you wish, you can consult us directly by writing to our privacy officer and we will try to help you in the best possible way.

Finally, you are informed of your right to lodge a complaint to the competent data protection authority (in Spain, www.aepd.es) in the event you become aware of or consider that certain event might constitute a breach of the applicable data protection regulations.